# Fairness in Rankings and Recommenders

#### Konstantinos Stefanidis (TAU), Evaggelia Pitoura (UOI), Georgia Koutrika (ATHENA RC)

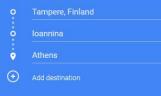


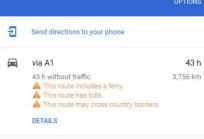


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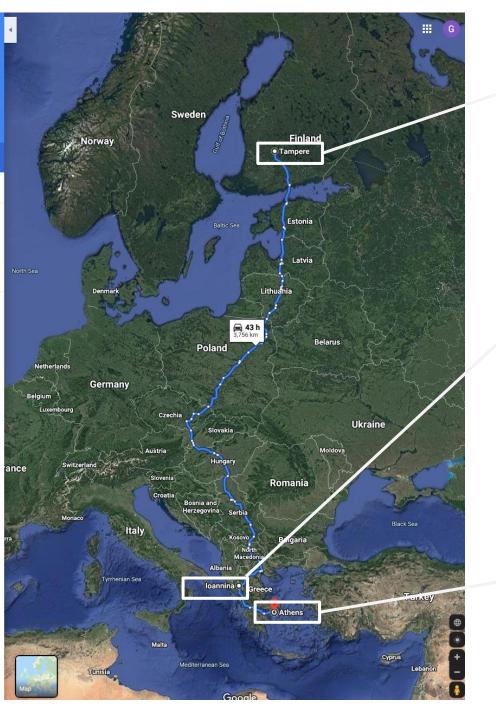
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#### Explore Athens







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# Introduction

# Algorithmic fairness: why?

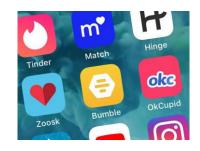
# We live in a world where decisions are assisted or even taken by algorithmic systems driven by large amounts of data.

# From simple, or not that simple, personal ones

#### Where to eat?

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#### Who to date?



What to read, watch, buy..?



#### What are the news?



#### Get informed .. What does this mean?



What job to take? What school to attend? Who to follow? ...? ..?

# Algorithmic fairness: why?

We live in a world where decisions are assisted or even taken by algorithmic systems driven by large amounts of data.

And not just at a personal level

- Insurance, Credit
- Housing
- Pricing of goods and services
- Education, school admission
- Law enforcement, sentencing decisions
- Job recruitment
- ...

Raise concerns regarding how much can/should we trust such systems?

# Case Studies: Image Search

## What images do people choose to represent careers?

E.g., percentage of images portraying women in image search for professions



In search results [KMM15]:

evidence for stereotype exaggeration



 systematic underrepresentation of women (compared with the actual percentage as estimated by the US bureau of labor and statistics)

- People rate search results *higher* when they are *consistent* with stereotypes for a career
- Shifting the representation of gender in image search results can shift people's perceptions about real-world distributions. (after search slight increase in their believes)



**COMPAS** (Correctional Offender Management Profiling for Alternative Sanctions): Commercial tool that uses a *risk assessment algorithm* to predict some categories of future crime

Used in courts in the US for bail and sentencing decisions

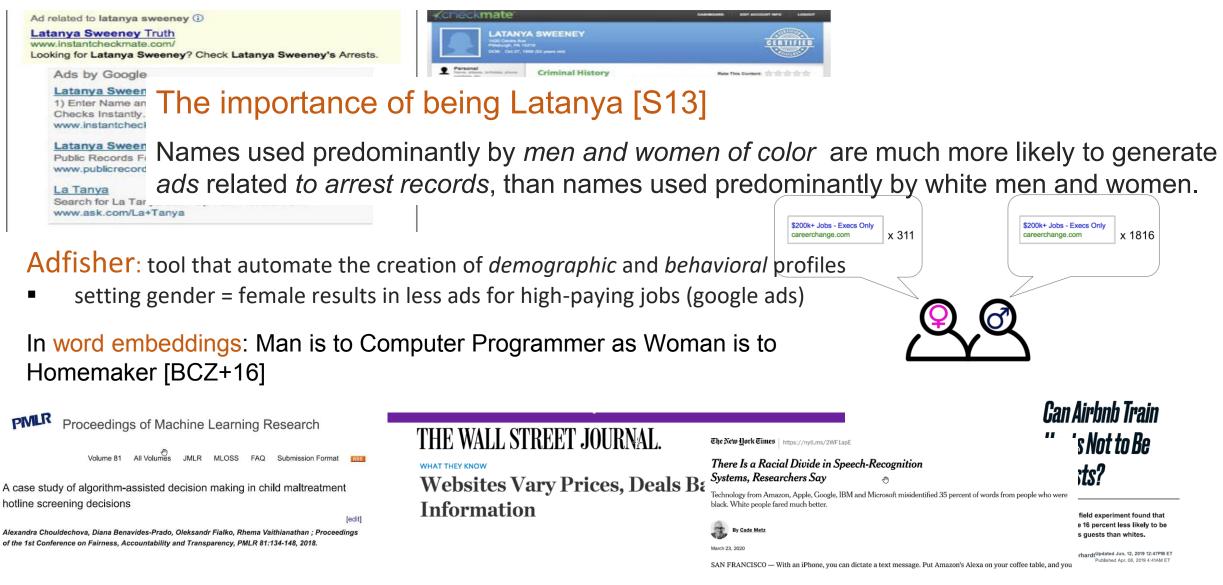
#### ProPublica found that

- the false positive rate (i.e., people labeled "high-risk" who did not re-offend) for African American defendants nearly twice as high as for White defendants
- Opposite for false negative rate

The Wisconsin Supreme Court defended the use of COMPAS to inform criminal sentencing decisions

Prediction Fails Differently for Black Defendants						
	WHITE	AFRICAN AMERICAN				
Labeled Higher Risk, But Didn't Re-Offend	23.5%	44.9%				
Labeled Lower Risk, Yet Did Re-Offend	47.7%	28.0%				
Overail, Northpointe's assessment tool correctly predicts recidiviss as likely as whites to be labeled a higher risk but not actually re-of They are much more likely than blacks to be labeled lower risk but analysis of data from Broward County, Fia.J	ffend. It makes th	e opposite mistake among whites:				

# And many more



# What is the cause: Data

## Correctness and completeness Garbage in, garbage out (GIGO)

- Poorly selected
- Incomplete
- Incorrect
- Outdated
- Selected with bias
- Data as a social mirror: perpetuating and promoting historical biases
- Sample size disparity
  - learn on majority (Errors concentrated in the minority class)

# What is the cause: Algorithms

- Algorithms as black boxes
- Output models that are hard to understand
- Unrealistic assumptions
- Algorithms that do not compensate for input data problems
- Decision making systems that assume correlation implies causation
- BIAS REINFORCEMENT CYCLE

# **Tutorial outline**

**PART 1 (this talk) (~10 min)** Motivation Introduction to Fairness

**PART 2 (~20 min)** Fairness in Ranking

**PART 3 (~20 min)** Fairness in Recommenders

**PART 4 (~10 min)** Fairness in Other Systems and Conclusions



# Definition

Fairness: lack of **discrimination** 

Protected attributes: the output should not depend on the values of these attributes, differences *should* be explained by other attributes (features)

Two general approaches [DSV+12]

- Individual fairness
- Group fairness

# Similar people should be treated similarly

## Similarity of *individuals*

Let V be a set of individuals. Define a *task-specific distance metric d*: V x V -> R [DSV+12]

- Task-specific
- Expresses ground truth (or, best available approximation)
- Public, open to discussion and refinement
- Externally imposed, e.g., by a regulatory body, or externally proposed, e.g., by a civil rights organization

# Individual fairness

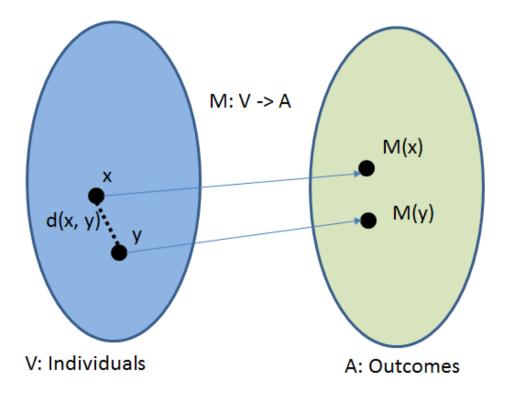
## Similarity of *treatment*

## Depends on the algorithm

Assume a classifier *M* that maps individuals V to outcomes A

Randomized mapping from individuals to probability distributions over outcomes

To classify x ∈ V, we choose an outcome a ∈ A according to distribution M(x)



Lipschitz Mapping: a mapping M: V ->  $\Delta(A)$  satisfies the (D, d)-Lipschitz property, if for every x, y  $\in$  V,  $D(M(x) - M(y)) \leq d(x, y)$  where D is a distance measure between probability distributions

# Individuals divided into *groups* based on the value of one or more protected attribute

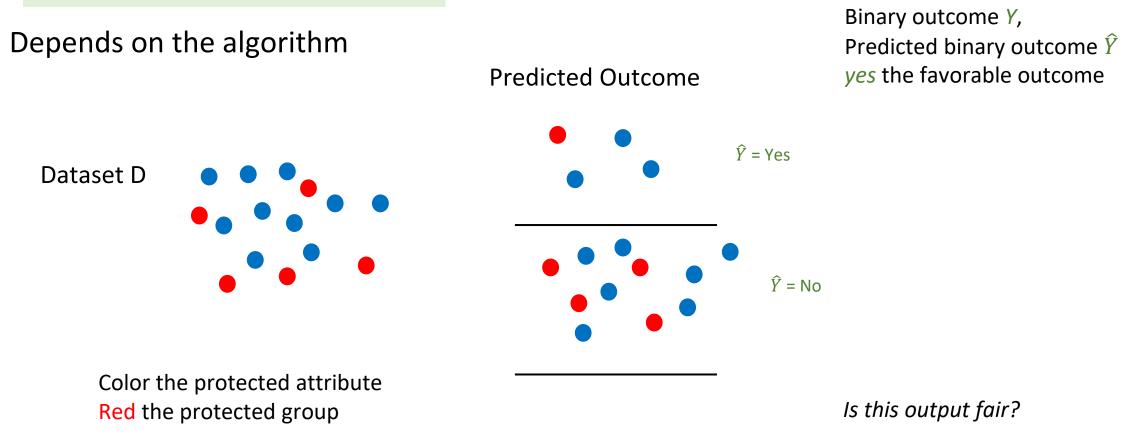
Assume one binary *protected attribute S* with 1 being the privileged value, two groups:

- Non protected (privileged) group, S = 1
- Protected (minority) group,  $S \neq 1$

# All groups should be treated similarly

# **Group Fairness in classification**

## Similarity of *treatment*



Blindness (hiding the value of the protected attribute) does not work

Redundant encoding, (or, proxies) the protected attribute may be correlated with other attributes

# Disparate treatment vs disparate impact

## Disparate treatment

 Illegal practice of treating an entity differently based on a protected characteristic such as race, gender, age, religion, sexual orientation

## **Disparate impact**

 Outcome depends on the protected attribute even if people are treated the same way *Disparate impact doctrine* solidified in the US after [Griggs v. Duke Power Co. 1971] where a high school diploma was required for unskilled work, excluding black applicants (non-job related training)

## Discrimination Based on Redundant Encoding

**Redlining:** the practice of arbitrarily denying or limiting financial services to specific *neighborhoods*, generally because its residents are people of color or are poor.", well-known form of discrimination based on redundant encoding. Illegal in the US

# Non-discrimination and equality of opportunity

View on fairness

- Non-discrimination seeks to allocate resources in a way that does not consider irrelevant attributes
- Equality of opportunity seeks to correct a historical or present disadvantage for a group.

Basic types of group fairness, based on [FSV+19]

- Base rates
- Group-conditioned accuracy
- Group-conditions calibration

Compare the probability of a *favorable outcome for the non-protected group*  $P[\hat{Y} = yes | S = 1]$ 

with the probability of a *favorable outcome for the protected group*  $P[\hat{Y} = yes \mid S \neq 1]$ 

Both conditional probabilities evaluated on D.

Possible formulations:

Ratio [ZWS+13, FFM+15]

Difference [CV10]

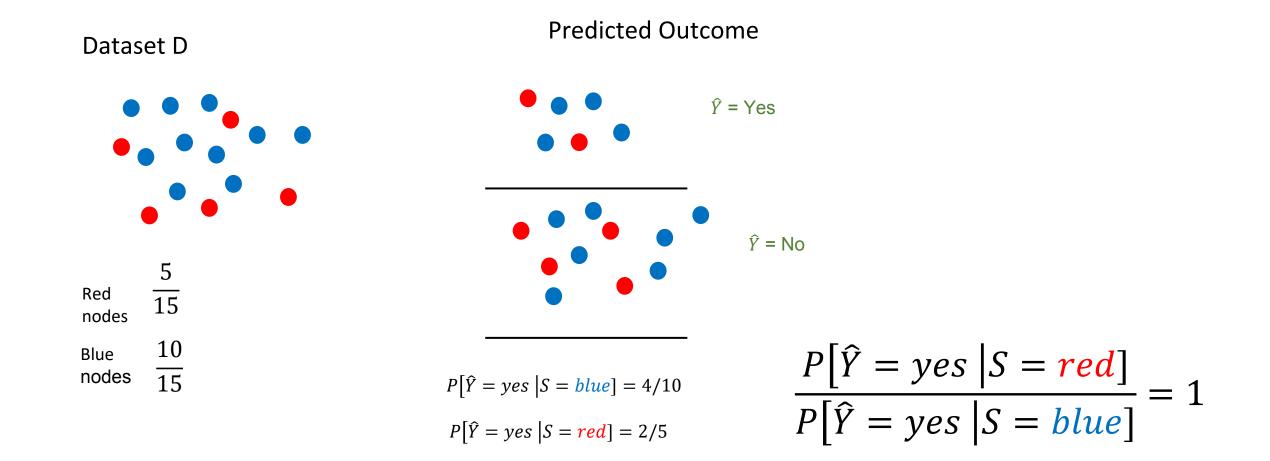
$$\frac{P[\hat{Y} = yes \mid S \neq 1]}{P[\hat{Y} = yes \mid S = 1]}$$

$$1 - (P[\hat{Y} = yes | S = 1] - P[\hat{Y} = yes | S \neq 1])$$

$$\frac{P[\hat{Y} = yes \mid S \neq 1]}{P[\hat{Y} = yes \mid S = 1]} = 1$$

demographic parity (statistical parity)

Preserves the input ratio: the *demographics of the individuals receiving a favorable outcome the same as demographics of the underlying population* 



#### Demographic parity

$$\frac{P[\hat{Y} = yes \mid S \neq 1]}{P[\hat{Y} = yes \mid S = 1]} \le \tau$$

**Disparate impact (unintended discrimination)** [FFM+15],  $\tau = 0.8$  based on a generalization of the 80 percent rule advocated by the US Equal Employment Opportunity Commission

# Group fairness: criticism

## Ignores utility/goodness of the individuals in the group

## Self-fulfilling prophecy

Deliberately choosing the "wrong" members of the protected group in order to build a bad "track record" for the group

#### **Reverse tokenism**

Deny access to a qualified member of the privileged group Goal is to create convincing refutations

# Other definitions of fairness

## **Group based**

- Classification-accuracy based ones: Consider the performance of the classifier, for example whether the classification errors for each group are similar
- Calibration-based ones: Probabilistic classifiers: output the probability that an individual belongs to the positive class, probability estimates should be wellcalibrated for both groups (e.g, KMR17])

## *Counterfactual fairness [KLR+17]:*

A decision is *fair towards an individual*, if it is the same in both the actual world and a counterfactual world where the individual belonged to a different demographic group. (using casual inference)

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#### General

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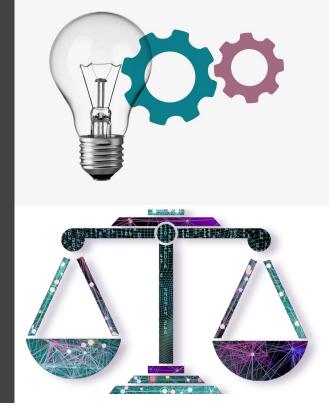
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# Fairness in Rankings and Recommenders

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# PART 2





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# Fairness in Ranking

# Fairness in ranking

- In many applications, the output is a ranked list where items are ordered in descending order of some measure of the relative quality of the items
  - of the items. E.g., Search engines, job search applications, News feeds, recommendations, etc
- Most often, the measure of quality, or the *utility* of an item, is the *relevance* of the item to the input query
- Commonly expressed with a relevance score, (or, pairwise preference relation)

Formally, given a set items  $\{i_1, i_2, ..., i_N\}$ , a ranking is *an* assignment (mapping) of *items* to ranking positions



# Fairness in ranking

Position bias: People tend to "see" only few top results

Fairness in ranking (in a nutshell):

- Individual: Items with similar relevance scores should receive similar "visibility"
- Group: All groups should receive similar "visibility"





Fairness constraints [CSV18]: Given a number of protected attributes, or, properties,

as an upper bound  $U_{lk}$  and a lower bound  $L_{lk}$  on the number of items with property l that are allowed to appear in the top k positions of the ranking

*L<sub>red 4</sub>* = 1: At least 1 item with property red in the top-4 positions



# Discounted cumulative fairness

- Focus on the representation (i.e., number of items) of the protected group in the top-p ranking positions for various values of p.
- Set based

Metrics are inspired by Discounted Cumulative Gain (DCG) commonly used to evaluate the quality in information retrieval

DGC: Values are accumulated at discrete points in the ranking with a logarithmic discount

$$DCG_p(r) = rel_1 + \sum_{i=2}^{p} \frac{rel_i}{\log_2(i+1)}$$

Normalized DCG (NDGC)

$$NDCG_p(r) = \frac{DCG_p(r)}{opt\_DCG_p}$$

Rank	ID	Group	Score		
1	x299		0.56		
2	x78		0.55		
3	x45		0.45		
<b></b> 4	x329		0.44		
5	x23		0.44		
6	x981		0.25		
7	x665		0.23		
8	x724		0.18		
9	x87		0.16		
10	x232		0.15		

$$DGC_4(\mathbf{r}) = 0.56 + \frac{0.55}{\log_2(3)} + \frac{0.45}{\log_2(4)} + \frac{0.44}{\log_2(5)}$$

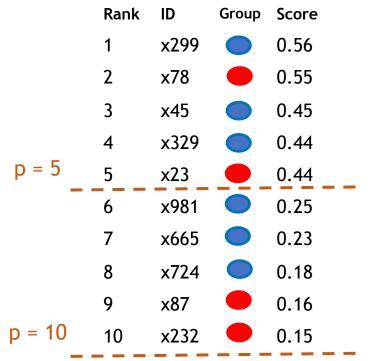
# Discounted cumulative fairness

Let  $G^+$  be the protected and  $G^-$  be the non protected group. Three metrics [YS17]

Normalized discounted difference (rND)

Accumulate the number of items belonging to the protected group <u>at discrete positions</u> in the ranking (e.g., p = 10, 20, ...) and <u>discount these numbers</u> according (it is better to have many protected items in higher positions)

$$rND(r) = \frac{1}{opt\_rND} \sum_{p=10,20,..}^{N} \frac{1}{log_2(p)} \left| \frac{|G_{1,..p}^+|}{p} - \frac{|G^+|}{N} \right|$$



$$\frac{1}{\log_2(5)} \left| \frac{2}{5} - \frac{4}{10} \right| + \frac{1}{\log_2(10)} \left| \frac{4}{10} - \frac{4}{10} \right|$$

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# Discounted cumulative fairness

#### Normalized discounted difference (rND)

$$rND(r) = \frac{1}{opt\_rND} \sum_{p=10,20,\dots}^{N} \frac{1}{log_2(p)} \left| \frac{|G_{1,\dots p}^+|}{p} - \frac{|G^+|}{N} \right|$$

### Normalized discounted ratio (rRD)

Again, we accumulate the number of items belonging to the protected group <u>at discrete positions</u> in the ranking (p =10, 20, ...) and <u>discount these accordingly</u>, only difference in the denominator

$$rRD(r) = \frac{1}{opt\_rND} \sum_{p=10,20,\dots}^{N} \frac{1}{log_2(p)} \left| \frac{|G_{1,\dots,p}^+|}{|G_{1,\dots,p}^-|} - \frac{|G^+|}{|G^-|} \right|$$

### Normalized discounted KL divergence (rKL)

use KL-divergence to compute the expectation of the difference between *the membership probability distribution of the protected group at top-p positions* (for p = 10, 20, ...) and in the *over-all population* 

Counting items at discrete positions does not fully capture the fact that:

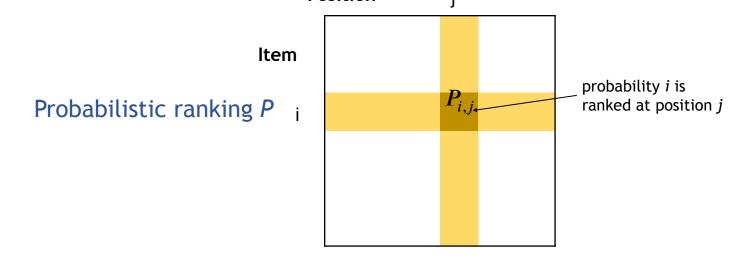
*minimal differences in relevance scores may* translate into *large differences in visibility/exposure* for different groups because of *position bias* that results in a large skew in the distribution of exposure.

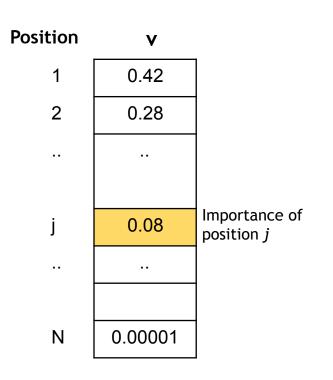
# Fairness of exposure

### Fairness of exposure [SJ18]

Position discount vector v to capture position bias  $v_j$  represents the importance of position j (i.e., the fraction of users that examine an item at position j.)

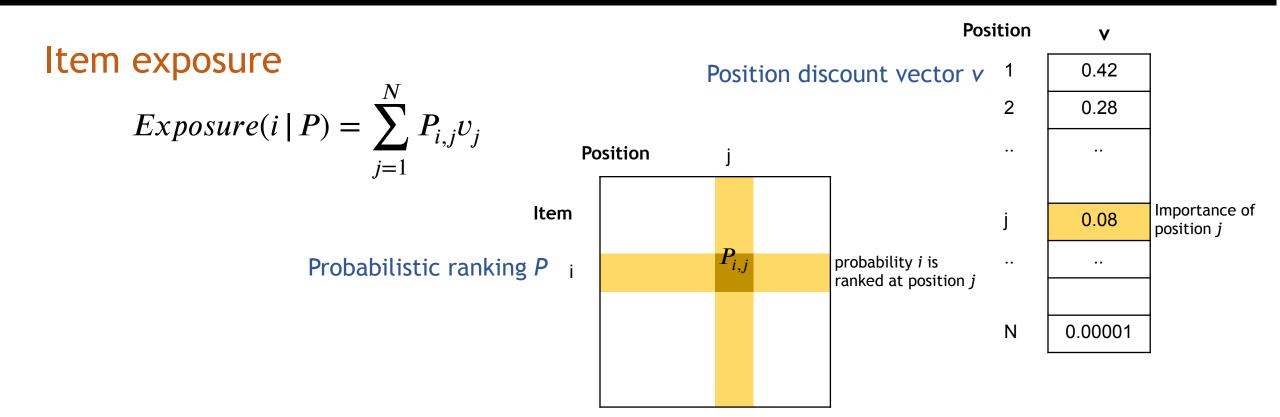
Probabilistic ranking of N items in N positions modeled as *a* doubly stochastic NxN matrix P, where  $P_{i,j}$  is the probability that item *i* is ranked at position *j*.





Position discount vector v

### Fairness of exposure



Group 
$$G_k$$
 exposure  
 $Exposure(G_k | P) = \frac{1}{|G_k|} \sum_{i \in G_k} Exposure(i | P)$ 

## Fairness of exposure

### Demographic parity

the two groups get the same average exposure

### Disparate treatment

 the exposures (treatments) for the two groups are proportional to their average utility

### Disparate impact

 the impact (clickthrough rate (CTR) which depends on exposure and relevance) for the two groups are proportional to their average

$$\frac{Exposure(G_o \mid P)}{Exposure(G_1 \mid P)} = 1$$

$$\frac{Exposure(G_0 \mid P)}{Utility(G_0 \mid q)} = \frac{Exposure(G_1 \mid P)}{Utility(G_1 \mid q)}$$

$$\frac{CTR(G_o \mid P)}{Utility(G_0 \mid q)} = \frac{CTR(G_1 \mid P)}{Utility(G_1 \mid q)}$$

Equity of attention: each item *i* receives attention *a* (i.e., views, clicks) that is proportional to its relevance *rel* in a given query

$$\frac{a_1}{rel_1} = \frac{a_2}{rel_2} \forall i_1, i_2$$

- An idea similar to fairness of exposure but for *individual items*
- Unlikely to be satisfied in *any single ranking*, since relevance scores are determined by the data and the query, while the attention is strongly influenced by position bias.
- If multiple items are *similarly relevant*, yet obviously cannot occupy the *same ranking position*

Idea: Consider a sequence  $\rho^1, \rho^2, \dots, \rho^m$  of rankings and asks that an item receives cumulative attention proportional to its cumulative relevance

# Equity of amortized attention [BGW18]

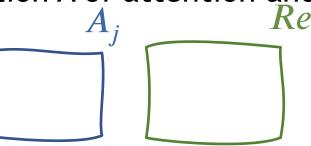
Equity of amortized attention: A sequence  $\rho^1, \rho^2, \dots \rho^m$  of rankings offers amortized equity of attention if each item receives cumulative attention proportional to its cumulative relevance, i.e.:

$$\frac{\sum_{l=1}^{m} a_{l}^{l}}{\sum_{l=1}^{m} rel_{1}^{l}} = \frac{\sum_{l=1}^{m} a_{2}^{l}}{\sum_{l=1}^{m} rel_{2}^{l}} \forall i_{1}, i_{2}$$

• allows to permute individual rankings so as to satisfy *fairness requirements over time*.

Unfairness: How much a sequence  $\rho^1, \rho^2, \dots \rho^m$  violates equity? KL-divergence between the empirical distribution A of attention and the empirical distribution Rel of relevance  $A_j$   $Rel_j$ 

$$unfairness(\rho^{1}, \rho^{2}, ..., \rho^{m}) = \sum_{j=1}^{N} \left| \sum_{l=1}^{m} a_{j}^{l} - \sum_{l=1}^{m} rel_{j}^{l} \right|$$



# Definition of fairness in ranking (summary)

### Set-based

Fairness constraints Cumulative-based metrics

- normalized discounted difference
- Normalized discounted ratio
- Normalized discounted KL-divergence All group-based

### Exposure based

#### **Group-based**

- Demographic parity
- Disparate impact
- Disparate treatment
   Individual
- Equity of attention
   Amortized (over time)
- Amortized equity of attention

# Achieving fairness

Methods for achieving fairness in ranking and in recommenders can be distinguished as:

*Pre-processing:* Transform the data so that any underlying bias or discrimination is removed *In-processing*: modify existing or introduce new algorithms that result in fair rankings and recommendations *Post-processing: t*reat the algorithms for producing rankings and recommendations as black boxes and modify their output to ensure fairness



# Pre-processing

### **Pre-processing**



Generic techniques, we will come back to this in the recommender part of this tutorial

# In-processing

### In-processing



- Learning to rank
- Linear ranking function

# In-processing: Learning to rank algorithms

- Learning to rank obtains a ranking function *f* that is learned by solving a minimization problem with respect to a *loss function* which most often is a measure of accuracy with respect to the training data
- Training data may be pair of items, item-scores, ranked lists

General approach: Extend the loss function by adding an *extra term* to ensure fairness

### In-processing: extending the loss function in learning to rank

### The DELTR approach [ZDC20]

Extends the ListNet learning to rank framework

- List-wise
- Training set: A query q and a *list of documents* ordered by their relevance to q
- Learn a ranking function f that minimizes a loss function  $L_{LN}$  that measures the extent to which the ordering  $\hat{r}$  of documents induced by f for a query differs from the ordering r in which the documents appear in the training set for this query.

$$L_{DELTR}(r(q), \hat{r}(q)) = L_{LN}(r(q), \hat{r}(q)) + \gamma \operatorname{F}(\hat{r}(q))$$



As a measurement of fairness democratic parity based on exposure is used

$$F(r(q)) = \max(0, \ exposure(G_0 | P_{\hat{r}(q)}) - exposure(G_1 | P_{\hat{r}(q)}))^2$$

 squared hinge loss: a differentiable loss function that prefers rankings in which the exposure of the protected group is not less than the exposure of the non protected group but not vice versa

# In-processing: learning fair representations

Extend learning algorithm for fair classification [ZWS+13] Basic idea:

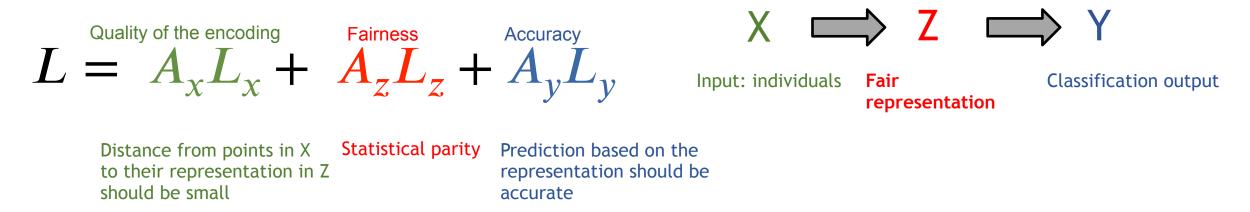
- Introduce an intermediate level Z between the input space X that represents individuals and the output space Y that represents classification outcomes
- Z: fair representation of X
  - best encodes X and
  - obfuscates any information about membership in the protected group

Z is a multinomial random variable of size k where each of the k values represents *a prototype (cluster)* in the space of X.



# In-processing: learning fair representations

#### A learning system that minimizes the loss function



 $A_x$ ,  $A_z$ ,  $A_y$  hyper-parameters that control the trade-off among the three objectives

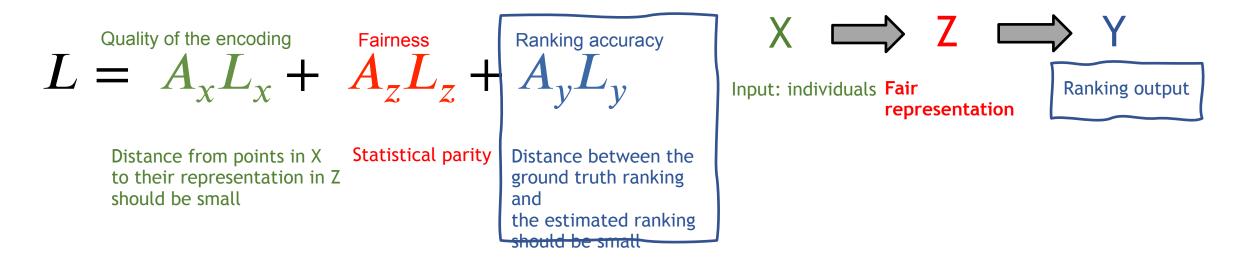
Statistical parity

$$P(z = k \mid x \in G^+) = P(z = k \mid x \in G^-) \ \forall \ k$$

The probability that a random element that belongs to the protected group of X maps to a particular prototype of Z is equal to the probability that a random element that belongs to the non-protected group of X maps to the same prototype

# In-processing: learning fair representations

Modify the loss function to work for ranking [YS17]



#### Distance used:

 average per-item score difference between the ground ruth ranking and the estimated ranking

#### Other:

- position accuracy (per-item rank difference),
- Kendall-τ distance, and
- Spearman and Pearson's correlation coefficients

For each item *i*, d scoring attributes {i[1], i[2], ..., i[d]} Linear ranking functions that use a weigh vector  $w = \{w_1, w_2, ..., w_d\}$  to compute a utility (goodness) score for each item

$$f(i) = \sum_{j=1}^{a} w_j i[j]$$

Given a function f with weights  $\mathbf{w} = \{w_1, w_2, ..., w_d\}$ , find a function  $f^*$  with weight vector  $w^* = \{w_1^*, w_2^*, ..., w_d^*\}$  s.t.  $\cos(w, w^*)$  is minimized, and  $f^*$  is fair

### Post-processing



- Generative process
- Constraint optimization

Input: a ranking and a fairness parameter f,  $0 \le f \le 1$ , that specifies the desired relative fairness of the two groups [YS17] Output: a new ranking based on f

Start with an empty list For each position j in the new ranking, perform a Bernoulli trial with probability *f* 

If the trial *succeeds*,

the best available item *from the protected group* is selected; else,

the best available item from the non-protected group is selected.

- *f* = 1 All items in the protected group precede all items in the non-protected group
- f = 0All items in the non-protected group precede all items in the protected groupfItems in the protected group are preferred over items in the non-protected group
  - f All items in the non-protected group are preferred over items in the protected group

### Post-processing: generative process

else, the best available item from the <i>non-protected group</i> is selected.										Property: the relative order of two items that belong to the same group is not changed			
Rank	ID	Group	Score	Rank	ID	Group	Score	Rank	ID	Group	Score		
1	x299		0.56	1	x78		0.55	1	x78		0.55		
2	x78		0.55	2	x23		0.44	2	x299		0.56		
3	x45		0.45	3	x87		0.16	3	x23		0.44		
4	x329		0.44	4	x232		0.15	4	x45		0.45		
5	x23		0.44	5	x299		0.56	5	x87		0.16		
6	x981		0.25	6	x45		0.45	6	x329		0.44		
7	x665		0.23	7	x329		0.44	7	x232		0.15		
8	x724		0.18	8	x981		0.25	8	x981		0.25		
9	x87		0.16	9	x665		0.23	9	x665		0.23		
10	x232		0.15	10	x724		0.18	10	x724		0.18		
<i>f</i> = 1										f > 0.5			

Fair\* presents a statistical test for this generative model that given a ranking determines the probability that the ranking was generated by the model [ZBC+17]:

Given that at a specific position we have seen a specific number of items from each group, a one-tailed Binomial test is used to compare the null hypotheses that *the ranking was generated using the model* with parameter  $f_* = f$ , or with  $f_* < f$ , which would mean that the protected group is represented less than desired.

### Post-processing: Constraint optimization problem

### Many variants

Given a query q, a <u>utility definition</u> U(r | q) of a ranking r and a <u>fair ranking</u> <u>definition</u>, find ranking r that

 $r = argmax_r U(r | q)$ s.t. r is fair

If unfairness measure instead of condition

Given a query q, a <u>utility definition</u> U(r | q) of a ranking r and a <u>fair ranking measure F</u>, produce a ranking  $\hat{r}$  such that that:

$$\hat{r} = \operatorname{argmax}_{\hat{r}} F(\hat{r} \mid q)$$
  
s.t.  
distance( $U(\hat{r} \mid q), U(r, q)$ )  $\leq \theta$ 

# Post-processing: LP optimization [SJ18]

Given utility vector u, position importance vector v, find probabilistic ranking P

$$P = \operatorname{argmax}_{p} u^{t} P v$$
  
s.t.  $1^{T} P = 1^{T}$   
 $P = 1$   
 $0 \leq P_{i,j} \leq 1$   
$$P = 1$$
  
 $P = 1$   
 $P = 1$ 

P is fair

### Post-processing: Constraint optimization (amortized fairness [BGW18])

### Amortized individual fairness

### Offline version

Given a ranking sequence  $\rho^1, \rho^2, \dots \rho^m$ , produce a ranking sequence  $\rho^{1*}, \rho^{2*}, \dots \rho^{m*}$  so as to minimize unfairness subject to a constraint in utility (quality) loss  $\min_{\substack{NDCG(\rho^j)\\NDCG(\rho^{j*})}} \sum_{i=1}^{N} |A_i - Rel_i|$ 

### Post-processing: Constraint optimization (amortized fairness [BGW18])

### **Online version**

Given the ranking sequence  $\rho^1, \rho^2, \dots \rho^{l-1}$ , seen so far, reorder the current ranking  $\rho^l$  so as to minimize the unfairness seen so far subject to a constraint in utility (quality) loss of the current ranking

$$\begin{array}{l} \text{minimize} \\ \text{subject to} \\ \frac{NDCG(\rho^{l})}{NDCG(\rho^{l})} \geq \theta \end{array} \left| (A_{i}^{l-1} + a_{i}^{l}) - (Rel_{i}^{l-1} + rel_{i}^{l}) \right| \\ \end{array} \right|$$

Use Integer Linear Programming (ILP) to solve the online optimization problem:

Introduce  $N^2$  decision variables  $X_{i,j}$  set to 1 if item i is assigned to the ranking position j, and 0 otherwise.

Extend the following ranking maximization problem

Given *m* items, *n* ranking positions,  $n \ll m$ , and values  $W_{ij}$  of placing item i in ranking position j, Find an assignment of the items to each of the m position, such that the total value is maximized

Equivalent to maximum weigh matching

Fairness constraints as s an upper bound  $U_{lk}$  and a lower bound  $L_{lk}$  on the number of items with property l that are allowed to appear in the top k positions of the ranking Constrained ranking maximization problem: Let the  $n \times m$  assignment matrix X with  $X_{i,j}$  set to 1 if item i is assigned to the ranking position j, and 0 otherwise.  $X = argmax_X \sum_{i=1}^{n} \sum_{j=1}^{m} W_{i,j} X_{i,j}$ 

s.t. X satisfies all fairness constraints

- Hardness
- Approximation algorithms

# Ensuring fairness in ranking (summary)

#### Approaches depend both on the

- Definition of fairness
- Ranking algorithm

#### In-processing

Learning to rank

- Extent the objective function
- Introduce fair representations
   Linear preference functions
- Adjust the weights

#### **Post-processing**

Generative process Constraint optimization problem Diversity in ranking different objectives [DJP+17, PTF+17]

- Cover different user intents as well address query ambiguity
- Make results more informative, interesting and engaging by avoiding redundancy, support serendipity and novelty

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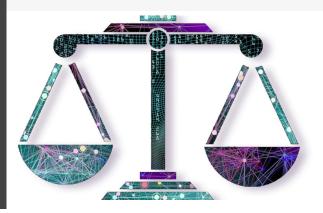
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# Fairness in Rankings and Recommenders

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PART III







#### EDBT/ICDT 2020 Joint Conference

30th March-2nd April, 2020 Copenhagen, Denmark



Konstantinos Stefanidis (TAU)

### Fairness in Recommenders



Konstantinos Stefanidis (TAU)

# **Multi-sided Fairness**

Recommendations for different stakeholders:

• Consumers of recommendations

[B17,TP+19]

- Recommenders care only for consumers fairness
  - A credit card company recommending consumer credit offers No producerside fairness issues since the products are coming from the same bank
- Providers/producers of data items to be recommended
- System owners
- Regulators/auditors
  - Decision making for data scientists, ML researchers, policymakers and governmental auditors

Stakeholders have a varying level of familiarity and expertise with the system and the underlying technologies

# Multi-sided Fairness in Recommenders

Providers/producers of data items to be recommended

• Fairness needs to be preserved for the providers only

Example:

Interest in ensuring market diversity and avoiding monopoly domination

 Online craft marketplace Etsy: the system wishes to ensure that new entrants to the market get a reasonable share of recommendations even though they have fewer shoppers than established vendors
 Etsv

### Consumers vs Producers fairness:

*Producers fairness is passive* - Producers do not seek out recommendation opportunities but rather wait for users to come to the system and request recommendations

# Multi-sided Fairness in Recommenders

Can a recommender requires fairness for both consumers and providers?

Consider any domain in which both consumers and providers can belong to protected groups

- A rental property recommender
  - The recommender may treat minority applicants as a protected class and wish to ensure that they are recommended properties similar to white renters
  - The recommender may wish to treat minority landlords as a protected class and ensure that highly-qualified tenants are referred to them at the same rate as to white landlords
- Employment scenario

### Ensuring Fairness in Recommenders

## Ensuring Fairness in Recommenders

Fairness methods: Methods for achieving fairness in recommendations can be distinguished between:

- Pre-processing
  - Target at transforming the data so that any underlying bias or discrimination is removed
- In-processing
  - Target at modifying existing or introducing new algorithms that result in fair recommendations, e.g., by removing bias
- Post-processing
  - $\circ~$  Treat the algorithms for producing recommendations as black boxes
  - To ensure fairness, modify the output of the algorithm

## **Pre-processing Methods**



Pre-processing methods modify the input to the recommender:

- Sampling [CD+16]
- Re-weighting [KC11]
  - Generate weights for the training examples in each (group, label) combination differently, to ensure fairness before classification

### **Pre-processing Methods**

#### • Representation learning

- Learn a probabilistic transformation that edits the attributes and labels in the data with group fairness, individual distortion, and data fidelity constraints and objectives [CW+17]
- Find a latent representation that encodes the data well but makes unclear information about protected attributes [ZW+13]
- Disparate impact remover
  - Edit attribute so that the marginal distributions based on the subsets of an attribute with a given sensitive value are all equal [FF+15]
  - Database repair [SR+19]

#### • Antidote data

• Add more data to the input of the recommender to improve fairness with minimum accuracy loss [RG+19]

## In-processing Methods



In-processing methods design fairness-aware algorithms, that is, algorithms that produce fair recommendations. E.g.:

- Use matrix factorization [YH17]
- Alter the objective of the algorithm to emphasize fairness, typically by adding regularization [KA+18, KA+18b]
- Incorporate randomness in variational autoencoders recommenders [BS19]

## The STEM Example

Recommendation in education in science, technology, engineering, and mathematics topics - **STEM** 

- 2010 Women accounted for only 18% of the bachelor's degrees awarded in CS
- The underrepresentation of women causes historical rating data of CS courses to be dominated by men
- The learned model may underestimate women's preferences and be biased toward men
- If the ratings provided by students accurately reflect their true preferences, the bias in which ratings are reported leads to unfairness

## The STEM Example

Two forms of underrepresentation

- <u>Population imbalance</u>: different types of users occur in the dataset with different frequencies
  - Significantly fewer women succeed in STEM than those who do not; however more men succeed in STEM than those who do not
- Observation bias: certain types of users may have different tendencies to rate different types of items
  - Women are rarely recommended to take STEM courses, there may be significantly less training data about women in STEM courses

[YH17]

Value unfairness: Count inconsistency in estimation errors across the user types

- When one class of users is given higher or lower predictions than their true preferences
  - Male students are recommended STEM courses when they are not interested in STEM, while female students not being recommended even if they are interested

Absolute unfairness: Count inconsistency in absolute estimation error across user types

- A single statistic representing the quality of prediction for each user type
  - If female students are given predictions 0.5 points below their true preferences and male students are given predictions 0.5 points above their true preferences, there is no absolute unfairness
    - $\circ~$  One type of user has the unfair advantage of good recommendation, while the other user type has poor recommendation

[YH17]

<u>Underestimation unfairness</u>: Count inconsistency in how much the predictions underestimate the true ratings

- Missing recommendations are more critical than extra recommendations
  - A top student is not recommended to explore a topic he/she would excel in

Overestimation unfairness: Count inconsistency in how much the predictions overestimate the true ratings

• Users may be overwhelmed by recommendations, so providing too many recommendations would be especially detrimental → big evaluation time

Non-parity unfairness: Count the absolute difference between the overall average ratings of disadvantaged users and those of advantaged users



Traditionally, the matrix-factorization targets at minimizing a regularized, squared reconstruction error

The above fairness metrics are used to augment the learning objective of MF, by helping reducing discontinuities in the objective, making optimization more efficient

## The Regularization Approach

#### [KA+18, KA+18b]

Random variables X for users, Y for items and R for recommendation outcomes Standard recommendations

In addition: sensitive feature S, i.e., information to be ignored in the recommendation process (e.g., user's gender, or item's popularity)

Standard Recommendations	$\rightarrow$	Independence-enhanced recommendations
Dataset: D = {(xi, yi, ri)}	$\rightarrow$	Dataset: D = {(xi, yi, ri, si)}
Prediction function: r(x, y)	$\rightarrow$	Prediction function: r(x, y, s)

The goal is to achieve: Recommendation (or statistical) independence

- No information about a sensitive feature influences the outcome
- Recommendations are selected so as to satisfy a recommendation independence constraint

Adopting a regularizer imposing a constraint of independence while training a recommendation model

 $\Sigma_{Dloss}(r_i, r(x_i, y_i, s_i)) - (nind(R, S) + \lambda reg(\Theta))$ 

- loss: empirical loss
- η: independence parameter control the balance between independence and accuracy
- ind: independence term a regularizer to constrain independence
  - The larger value indicates that recommendation outcomes and sensitive values are more independent
- λ: regularization parameter
- $\Theta$ : L2 regularizer

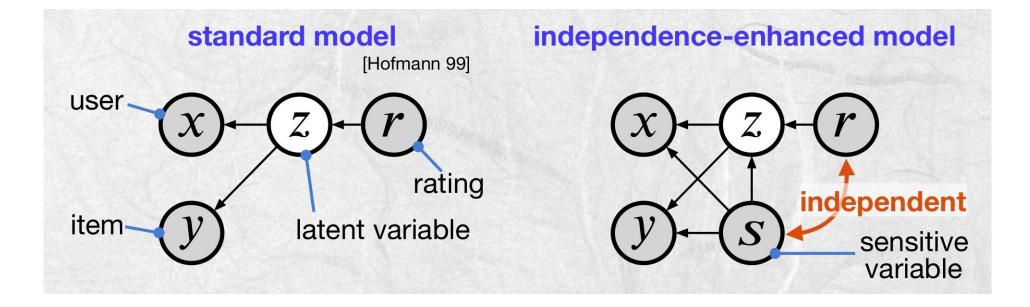
Several alternatives for the independence term

The regularizer to constrain independence

- Mutual information with histogram models
- Mean matching
  - Matching means of predicted ratings for distinct sensitive groups
- Mutual information with normal distributions
- Distribution matching with Bhattacharyya distance

## The Regularization Approach

#### [KA+18, KA+18b]

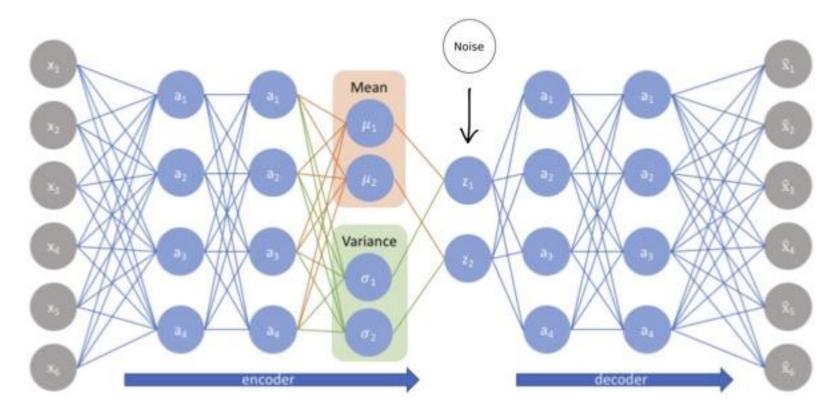


A sensitive variable is added to a recommendation model so that it satisfies an independence constraint

## Randomness in VAE Recommenders

**Encoder:** The input is mapped to a latent space (normal distributions) through hidden layers

Sampling Phase: Samples are drawn from the the distributions propagate to decoder



**Decoder:** The estimated output is compared with labels and propagates back

Explore the probability distribution learned in the training phase for varying ranking position in a collaborative manner

#### Post-processing Methods



Post-processing methods modify the output of the recommender algorithms to ensure fairness:

• Calibrated recommendations [S18]

Results are fair if they achieve fair representation

• Results are evenly balanced, reflect population, user historical data

Re-ranking, aka post-processing

- $I^* = argmax_I (1-\lambda)s(I) \lambda C_{KL}(p, q(I))$
- $\lambda$  determines the trade-off between accuracy and calibration
- s(I): the summation of the predicted relevance recommendation scores
- CKL: Kullback-Leibler divergence, i.e., how similar are p and q?

[S18]

Post-Processing Methods: Fairness in Group Recommenders

### Fairness in Group Recommendations

Typically, recommenders provide suggestions adapted to the preferences of a single user

However, many times, the recommended data items are consumed by a group of users

- A travel with friends
- A movie to watch with the family during Christmas holidays
- Music to be played in a car for the passengers

But: users in a group may be heterogeneous

• People with potentially different interests and preferences

Most works on group recommenders aim to maximize the group's overall satisfaction with the recommended list

This way, there could be one or more users that do not like the items in the list

• By using the average method, the opinion of some users can be lost

#### Need for fair group recommendations!

Intuitively: fairness attempts to minimize the feeling of dissatisfaction within group members

#### Individual Utility, Social Welfare & Fairness

Assume a measure of quantifying the satisfaction, or utility, of a user (in a group) given a list of recommendations

• How relevant the K recommended items are to the user

Group utility, or social welfare: ways for averaging user utilities

Fairness: the balance of user utilities inside the group, i.e., fairness can be the minimum user utility

• Intuitively, a list that minimizes the dissatisfaction of any user in the group can be considered as the most fair

In this sense, fairness enforces the least misery principle among users utilities

[XM+17]

Assume a user u in a group g and a set of items I (|I| = K) recommended to g The individual utility U(u, I) : U×I  $\rightarrow$  [0, 1] of the relevances rel(u, i), where i  $\in$  I, is defined as:

(1) Average: 
$$U(u, I) = \frac{1}{K \times rel_{max}} \sum_{i \in I} rel(u, i)$$
  
(2) Proportionality:  $U(u, I) = \frac{\sum_{i \in I} rel(u, i)}{\sum_{i \in I(u, K)} rel(u, i)}$ 

I(u,K) denotes the set of items which are among the top-K favourite items of user u

#### Aggregate individual utilities as social welfare

The Social Welfare SW(g,I), is the overall utility of all users in g given group recommendations I

$$SW(g,I) = \frac{1}{|g|} \sum_{u \in g} U(u,I), \forall g, I$$

Fairness reflects the comparison between the utilities of users in the group

Least Misery: 
$$F_{LM}(g, I) = \min\{U(u, I), \forall u \in g\}$$
  
Variance:  $F_{Var}(g, I) = 1 - Var(\{U(u, I), \forall u \in g\})$   
Jain's Fairness:  $F_J(g, I) = \frac{(\sum_{u \in g} U(u, I))^2}{|U| \cdot \sum_{u \in g} U(u, I)^2}$   
Min - Max Ratio:  $F_M(g, I) = \frac{\min\{U(u, I), \forall u \in g\}}{\max\{U(u, I), \forall u \in g\}}$ 

### **Ensuring Fairness**

#### Maximize social welfare and fairness

Use the following scheme to assign weights to each objective:

 $\lambda \cdot SW(g, I) + (1 - \lambda) \cdot F(g, I)$ 

Greedy algorithm: Select an item that achieves the highest fairness (above function) when it is added to the current recommendation list

• Time-efficient, because of one item per round

Alternatives via integer programming techniques

#### Fairness via Pareto

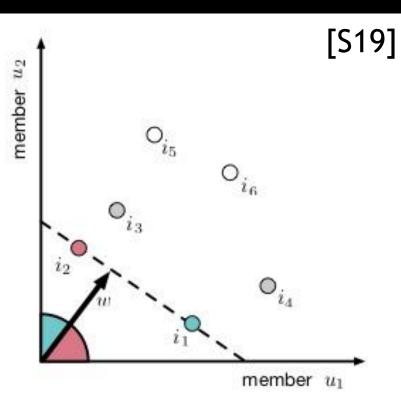
Items in space: each dimension corresponds to a group member u and its coordinate equals the rank rel(u,i) of the item i for u

```
Top-6 for u1: i2, i3, i5, i1, i6, i4, and for u2: i1, i4, i2, i3, i6, i5
```

- Item i1 ranks 4th for u2 and 1st for u1, and is thus represented by the point (4,1)
- E.g., i1 is clearly better than another i4

We say that i dominates i' for a group g, if for each user, item i ranks at least as good as i', and there exists at least one user for whom i ranks better:

 $\forall u \in g : rel(u,i) \leq rel(u,i'), and \exists u' \in g : rel(u',i) < rel(u',i')$ 



The top items not dominated by any other item are called Pareto optimal

• Items i1 and i2 comprise the set of Pareto optimal items in the example

N-level Pareto optimal: contain items dominated by at most N – 1 other items

- Thus, the top-N choices are within the N-level Pareto optimal set
  - E.g., i3 is 2-level Pareto optimal as it is dominated by only i2

Impractical to identify the exact set of N-level Pareto optimal items

• It needs the ranks of each item to each user

Approximation:

- Request top-N' recommendations for each user in the group, and take their union
  - N'>N is the largest number of items the system can recommend
- Identify the N-level Pareto optimal items among the N' ones

#### m-Proportionality

Package-to-group recommendations

For a user u and a package P, P is m-proportional to u, if there exist at least m items in P that u likes For a group g, the m-proportionality of P for g is defined as:  $|g_P| / |g|$ where  $g_P$  is the set of users in g for which P is m-proportional

[SQ17]

#### m-Envy-Freeness

Package-to-group recommendations

A user u in g is envy-free for an item i in P, if rel(u,i) is in the top- $\Delta$ % of the preferences in the set {rel(v,i) :  $v \in g$ } A package P is m-envy-free for u, if u is envy-free for at least m items in P

For a group of users g and a package P, the m-envy-freeness of P for g is defined as:

|gef | / |g | where gef is the set of users in g for which P is m-envy-free Fairness maximization

Construct P greedily

- In rounds, add to P the item that satisfies the largest number of nonsatisfied users
  - Maximize:  $f_G(P,i) = |Sat_G(P \cup \{i\}) \setminus Sat_G(P)|$ , at each round

where Sat<sub>G</sub>(P) denotes the users satisfied by P

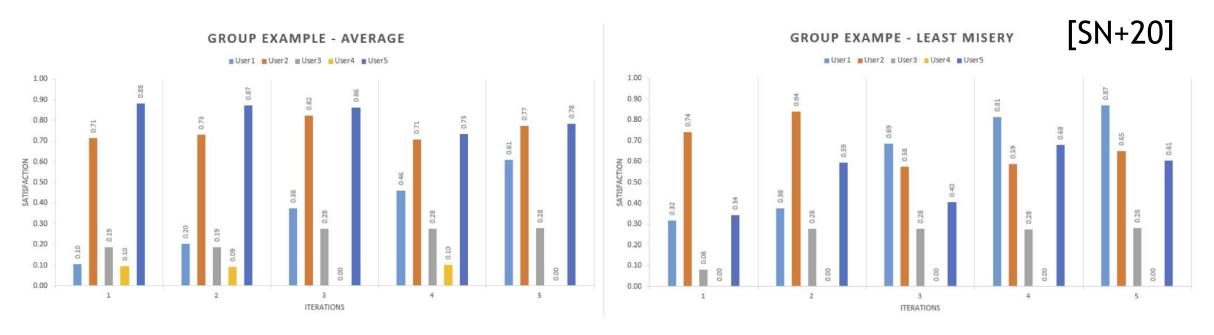
With **category** constraints:

• When selecting an item from a specific category, we remove the items of this category from the candidate set

With distance constraints:

• Consider as candidate items only the items that when added to the existing solution satisfy the distance constraints

## (Un)Fairness in Sequential Recommendations



5 friends // watch a movie // top-10 // 5 iterations

Count satisfaction for each member: How relevant are the group list's items, over the best items for each group member

• <u>User 4</u> has a low satisfaction score: almost no interesting recommendations The recommender is unfair to him/her - unfairness continues throughout the 5 iterations Satisfaction per iteration: directly compare the user's satisfaction from the group recommendations with the ideal case for that user

 pj(ui,dz): preference score of ui for item dz at iteration j

#### Average for group satisfaction

**Disagreements in the group:** difference in the satisfaction scores between the most satisfied and the least satisfied user in the group

$$sat(u_i, Gr_j) = \frac{GroupListSat(u_i, Gr_j)}{UserListSat(u_i, A_{u_i, j})}$$

$$GroupListSat(u_i, Gr_j) = \sum_{d_z \in Gr_j} p_j(u_i, d_z)$$

$$UserListSat(u_i, A_{u_i, j}) = \sum_{d_z \in A_{u_i, j}} p_j(u_i, d_z)$$

## Fairness in Sequential Recommendations

Sequential hybrid aggregation method  $score(G, d_z, j)$ 

A weighted combination of the avg and min aggregations

#### Dynamic $\boldsymbol{\alpha}$ in each iteration

$$score(G, d_z, j) = (1 - \alpha_j) * avgScore(G, d_z, j) + \alpha_j * leastScore(G, d_z, j)$$

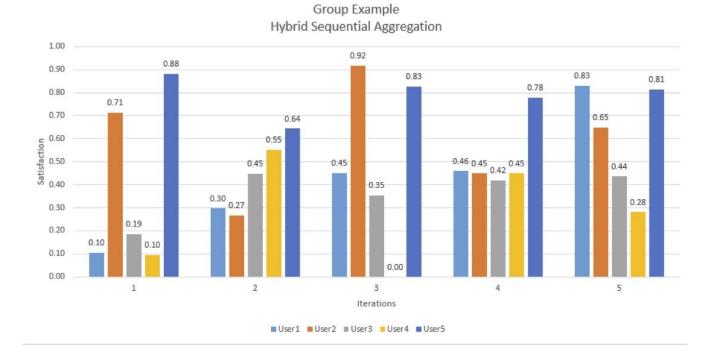
$$\alpha_j = max_{u \in G}sat(u, Gr_{j-1}) - min_{u \in G}sat(u, Gr_{j-1})$$

Subtract the min satisfaction score of the group members in the previous iteration from the max score

- For an extremely unsatisfied user in a previous iteration
  - $\circ~\alpha$  takes a high value and promotes that user's preferences
- For equally satisfied users at the last round
  - $\circ$   $\alpha$  takes low values, use a close to the avg aggregation, everyone is treated as an equal

## Fairness in Sequential Recommendations

A group member that was not satisfied in the previous iteration, is satisfied in the next



**User 4**: In the first iteration has a low satisfaction score, and in the second has a higher one

• Improvement over the previous results, where User 4 was always the least satisfied member of the group

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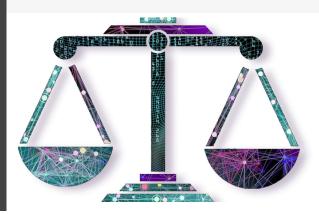
# Fairness in Rankings and Recommenders

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PART IV









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#### Fairness as a Program Property

# Program Fairness

- Fairness Verification
- Fairness-Aware Programming

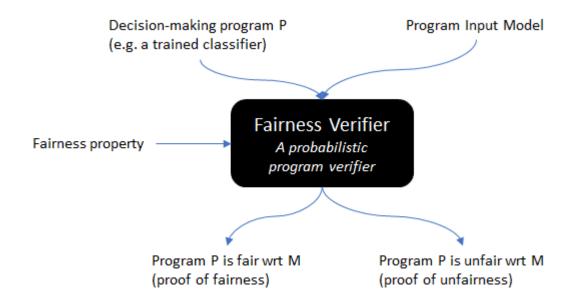
- Is a given program P fair, under some definition of fairness?
- How fair/unfair is P?

The goal is to

- analyze a given decision-making program and
- construct a proof of its fairness or unfairness

## Challenges

- What class of decision-making programs can our program model capture?
- How can we define **the set of possible inputs** to the program in a way that is useful and amenable to verification?
- How can we **describe what a fair program** is?
- How can we **fully automate** the verification process?



### 1. Modeling Input of the Program

- Dataset
- Population Model M (a probabilistic program)

### 1. Fairness Properties

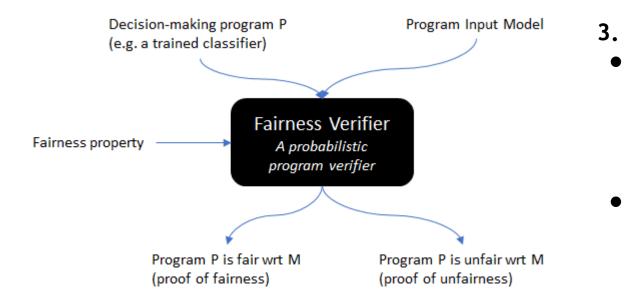
There are many ways to define when and why a program is fair

or unfair.

An avample of group fairness

 $\frac{\Pr[\mathcal{P}(v) = true \mid v_s = m]}{\Pr[\mathcal{P}(v) = true \mid v_s \neq m]} > 1 - \epsilon$ 

i.e., the algorithm is just as likely to hire a minority applicant (m) as it is for other, nonminority applicants



### Proving Fairness

- For simple definitions, such as group fairness, the verification problem reduces to computing the probability of a number of events with respect to the program and the population model.
- For more complex definitions, such as individual fairness, proving fairness requires more complex reasoning involving multiple runs of the programs (a notoriously hard problem).

Additionally, producing a human readable proof might be challenging

Make fairness a first-class concern in programming.

- Developers can state **fairness expectations natively in their code**
- A runtime system monitors decision-making and reports violations of fairness.
- This approach is analogous to the notion of assertions.
- However, detecting the violation of fairness assertions cannot be done through a single execution

# Fairness-Aware Programming

## **Example:** movie recommendation

Train a recommender that, given a user profile, recommends a single movie, for simplicity.

Goal: Ensuring that male users are not isolated from movies with a strong female
lead.
@spec(pr(femaleLead(r)|s = male) >
0.2)

The above specification ensures that for male users, the procedure recommends a movie with a female lead at least 20% of the time.

# Fairness-Aware Programming

## Runtime analysis

- To determine that a procedure f satisfies a fairness specification  $\varphi$ , we need to **maintain statistics** over the inputs and outputs of f as it is being applied.
- We compile the specification  $\varphi$  into runtime monitoring code that executes every time f is applied, storing aggregate results of every probability event appearing in  $\varphi$ .

## For example:

```
@spec(pr(femaleLead(r)|s = male) >
0.2)
```

Here, the monitoring code would maintain the number of times the procedure returned true for a movie with a female lead.

# Fairness-Aware Programming

### Runtime analysis

- To determine that a procedure f satisfies a fairness specification  $\varphi$ , we need to **maintain statistics** over the inputs and outputs of f as it is being applied.
- We compile the specification  $\varphi$  into runtime monitoring code that executes every time f is applied, storing aggregate results of every probability event appearing in  $\varphi$ .

### Challenge:

In the case of individual fairness, the runtime system has to **remember all decisions made** explicitly, so as to compare new decisions with past ones.

## Fairness: Beyond Ranking and Recommenders

# Some examples

- Cache allocation in multi-tenant environments (e.g., SPARK) [KF+17]
- Multiple resource allocation [GZ+11]
- Scheduling [GM+09]

# Fairness in resource allocation

### Desirable properties:

- 1. Sharing incentive: Each user should be better off in the shared allocation setting than she would expect from simply having access to all of the resources with probability 1/N, where N the number of users.
- 1. Pareto efficiency: It should not be possible to increase the allocation of a user without decreasing the allocation of at least another user. This property is important as it leads to maximizing system utilization subject to satisfying the other properties.
- 1. Strategy-proofness: Users should not be able to benefit by lying about their resource demands. This provides incentive compatibility, as a user cannot improve her allocation by lying.
- **1. Envy-freeness:** A user should not prefer the allocation of another user. This property embodies the notion of fairness.

## ROBUS

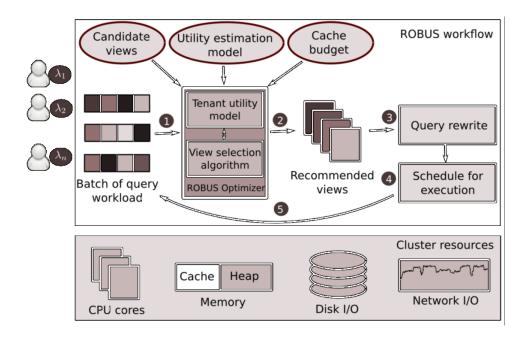
Cache allocation that can speed up a multi-tenant workload while guaranteeing fairness in terms of the tenants' performance

### Fairness Model

- **Pareto Efficiency:** An allocation is Pareto-efficient if no other allocation simultaneously improves the expected utility of at least one tenant and does not decrease the expected utility of any tenant.
- Sharing Incentive: For N tenants, each tenant should expect higher utility in the shared allocation setting than she would expect from simply having access to all of the resources with probability 1/N

# Example: ROBUS

#### prototype implemented on Spark



- Queries submitted by tenants to queues are processed in batches of a fixed time interval.
- Queries within a batch are optimized together and are scheduled for execution at the same time.

# Conclusions

- 1. Many different fairness definitions.
- How do fairness definitions fare?
- Which one is suitable for which context?
- How do people perceive fairness in different contexts?

# Conclusions

2. Different approaches at different stages (pre-processing, in-processing, post-processing, verification)

- Which one fairs better when?
- What combinations of methods would work best?

# Conclusions

3. Applying fairness in practice

- What are the challenges (and hopes)?
- How to combine fair desiderata with other optimization objectives?
- How to evaluate ?

**Case:** Online A/B tests in LinkedIn Talent Search of applying a fair framework for achieving representative ranking showed tremendous improvement in the fairness metrics (nearly three fold increase in the number of search queries with representative results) without statistically significant change in the business metrics, which paved the way for deployment to 100% of LinkedIn Recruiter users worldwide.

# "Fair" has many meanings



## thank you

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